



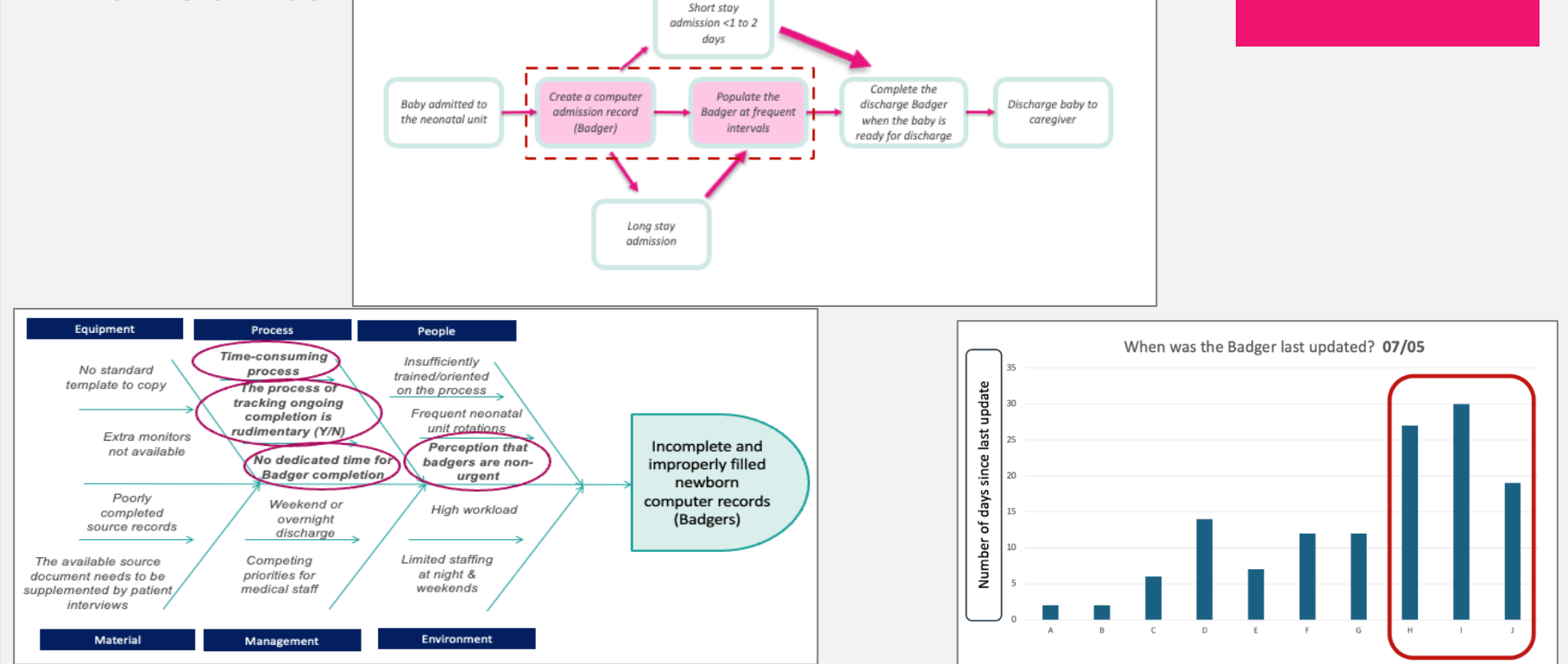
BACKGROUND

- Badgernet provides electronic care summary records for UK newborns
- Important for many reasons –
 - Allows data flow in the same way when babies move providers
 - Service benchmarking & improvement initiatives
 - Feeds into national research and quality improvement Payment for services
- Neonatal units are busy and often Badgers get left till the last minute

PROBLEM

Neonatal computer records (Badgers) are **often late and incomplete**. This **frustrates the team trying to provide care** and means **returning discharged babies to their parents takes longer**

DIAGNOSTICS



AIM & MEASUREMENT DEFINITION

Aim - By August 2025, 80% of babies on our neonatal unit will have a Neonatal Badger record that has been updated within the previous 48 hours

Measure - Proportion of babies with a recent Badger update in the last 48 hours

Inclusions

All babies admitted to the neonatal unit at the Queen Elizabeth Hospital(QEH) neonatal unit

Babies who have stayed at least 48 hours in the neonatal unit

Exclusions

Babies who have stayed less than 48 hours (short-stay babies) in the neonatal unit

CHANGE IDEAS

- WhatsApp reminders on completing Badgers
- Allocating a specific person a day for Badger
- Track Badger completion on the handover list stating last time Badger details were entered
- Dedicated Badger hour
- Incorporating Badger completion into the ward round
- Poster on completing Badgers
- Completing Badgers on less hectic night shifts

PDSA Cycles

PDSA Test #	PLAN	Do	STUDY	ACT
1.1	Send out a WhatsApp poll on which of our change processes was likely to work to create awareness for the QI project.	08.07.25 – WhatsApp poll sent to departmental WhatsApp group. Colleagues engaged with this	16 colleagues participated. 6 (37.5%) of them felt dedicating an hour for badgers during the day was most practical. 9 (56.3%) felt doing this in the ward round was the best. 1 (6.2%) suggested completing the badger on the Night on call.	Adapt the suggestion into weekly plans for each change idea
2.1	Send out an email to consultants leading the ward round at the beginning of the week to raise awareness of QI plans.	15.07.25 – Sent email to consultants involved in ward round prior to the change week	Emails not responded to. Received verbal feedback from one of the consultants to include residents and SHOs in future correspondences as they are largely implementing change	Adapt future emails to include other members of the team including residents