

What's your plan for me?

Improving the ward round documentation of explaining management plan to the patient in Trauma and Orthopaedics

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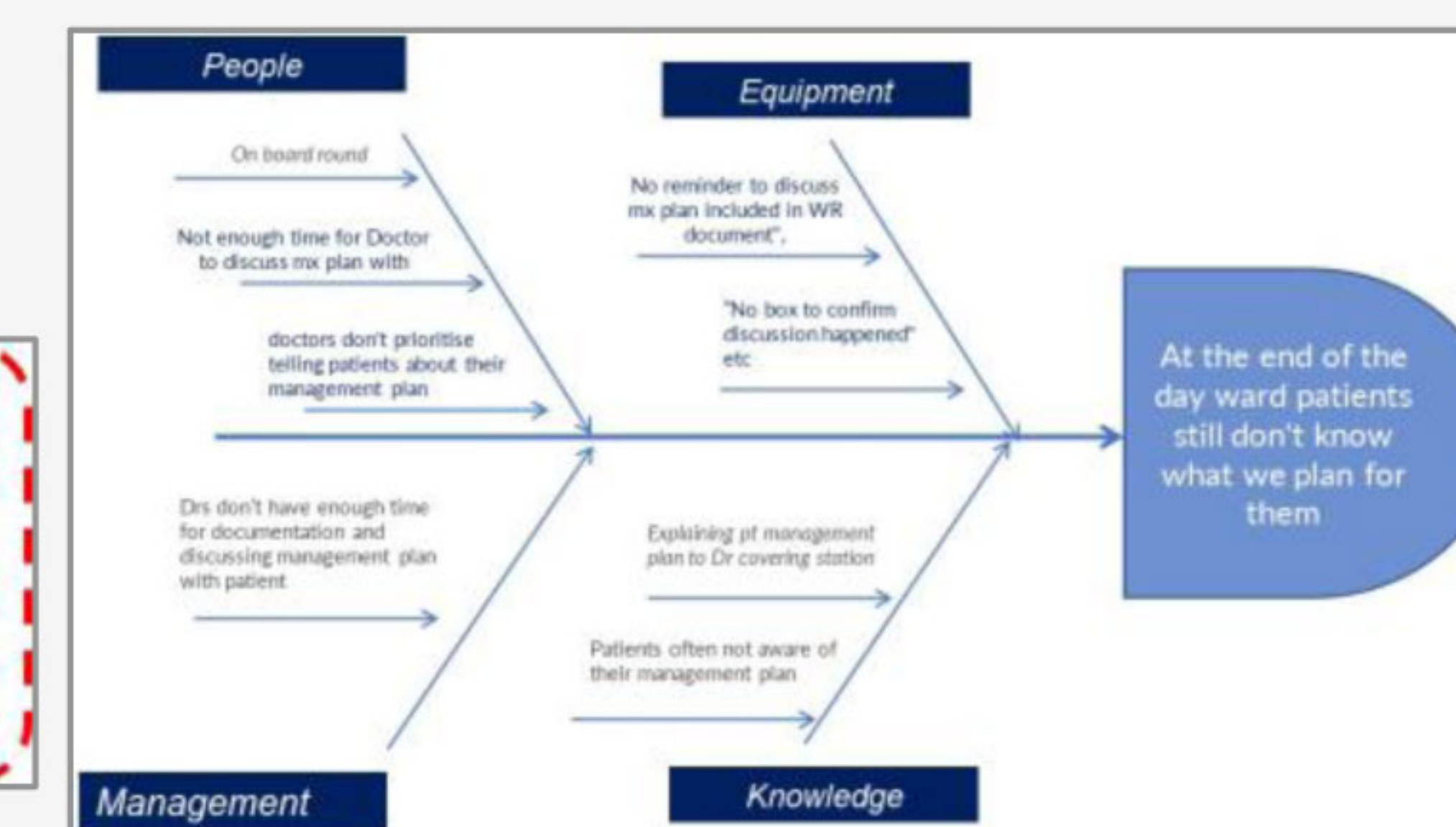
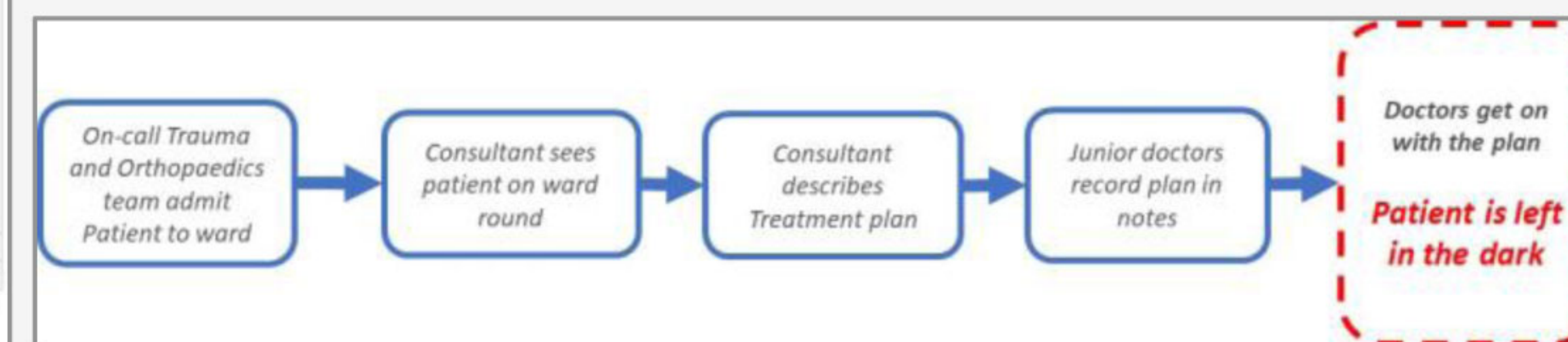
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PROBLEM:

At the end of the day our patients still don't know what we have planned for them. Frustrated and confused they spend the night in the dark about their care



DIAGNOSTICS:



AIM: By end of March 2023, Drs working in Trauma & Orthopaedics will explain plan to all their patients and document in WR Document and will ensure this for all patients seen in ward round.

MEASURES: Number of times plan documented and explained to patient.

Inclusion Criteria: All T&O patients from sunrise ward seen on ward round.

Exclusion Criteria: Patients not seen in WR. Patients with learning difficulties & dementia.

Sampling Method and Frequency:

Pts seen by 2 Junior Doctors

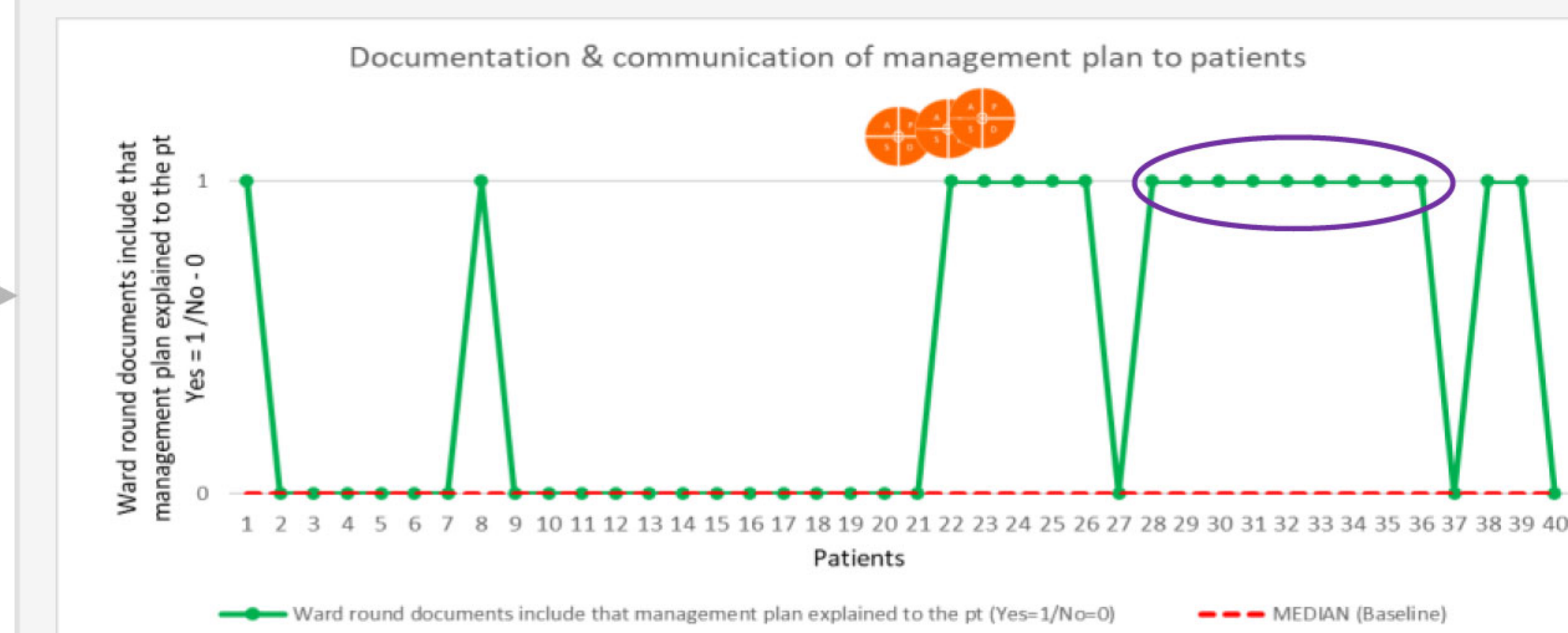
CHANGE IDEAS:

1. Discussion with ward doctors in morning handover meeting to explain management plan to pts and document
2. Sending an email to all ward Drs regarding same information.

PDSAs

	Plan	Do	Study	Act
1.1	Discussion with ward doctors to explain management plan to patients and document	Talked to consultant to get their support, I also shared the data already collected in order they could understand the problem	My consultant was really supportive and helped me at every step.	To discuss with all doctors at morning handover
1.2	Discussion with ward doctors to explain management plan to patients and document	Discussion in morning handover meeting with all ward doctors. They appreciate this problem. They have also noticed it and know it needs to be fixed. Moreover, they were also quite supportive and agreed to act on plan.	Significant improvement in documentation of ward round	Also decided with consultant to deliver the plan to doctors who were not in morning meeting and also an email reminder to those who at the handover meeting
1.3	Communicate with all ward doctors regarding same information to reinforce the agreed plan and also to inform the doctors who didn't attend morning handover meeting.	Email sent to all ward doctors to re-inforce the agreed plan. It included the data already collected showing low performance on documenting the management plan and explaining to patient.	The run chart clearly showed that only 10% of the patients has the management plan explained and documented. So doctors had even more clear idea of the low performance of the documentation of Ward round management plan.	Agree to circulate to ALL ward doctors. Rota Co-Ordinator has all contacts – so agreed to use this route. Generate an email for Rota co Ordinator to send to ALL ward doctors

RUN CHART:



REFLECTIONS & LEARNING:

It was great to see improvement in ward round documentations after educating Dr's in morning meeting and via emails. The run chart showed a significant change. However, we need to see if this is sustained or if further interventions are needed.

Future PDSA Cycles:

Presentation of the data in monthly audit meeting.