



A QIP to improve the chase of urgent jobs list in handover sheet in Paediatric unit

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BACKGROUND

Urgent jobs list is a part of Paediatric handover list.

In most of the cases this chase list does not has date of action.

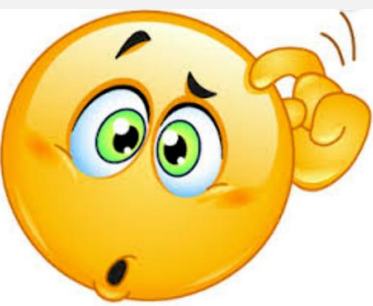
In such cases, chasing of jobs gets delayed.

Doctors on duty do not Know exactly what needs to be done.

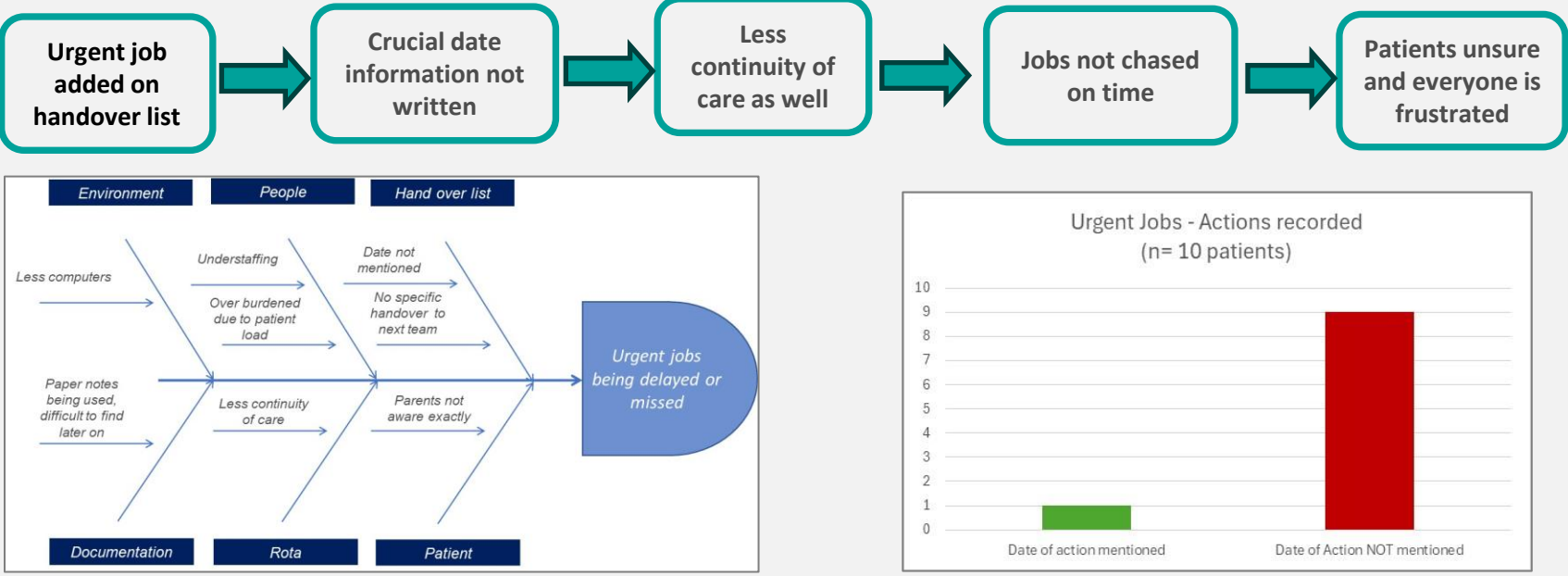
Time is wasted as well. It increases Parents' and doctors' frustration.

PROBLEM

Every day, jobs are added to the handover list without crucial date information. Jobs get delayed, time is wasted. Parents are left unsure what is happening and everyone is frustrated



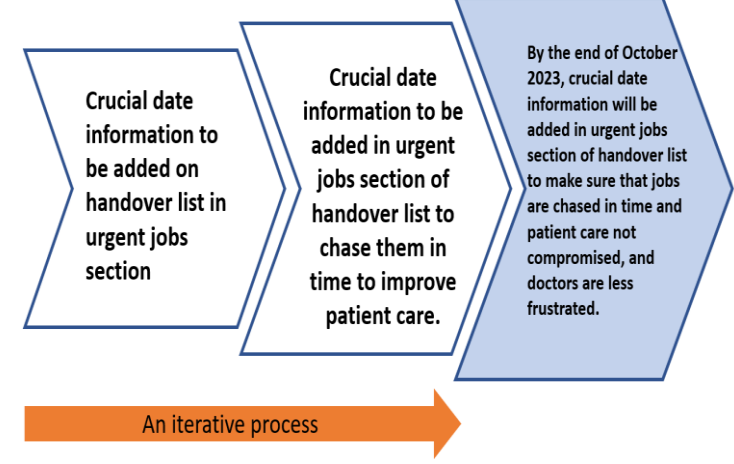
DIAGNOSTICS



AIM & MEASUREMENT:

• Aim statement

What are we trying to accomplish?



Your measurement ideas...

By the end of October 2023, date information will be added for each job written in the jobs section of the handover list.

7 steps to measurement

A list of measures you COULD choose from

1. Checking the Handover list jobs part for date information.
2. Feedback from colleagues by Questionnaire.

Easy
Reliable
Reproducible
Meaningful
Informing

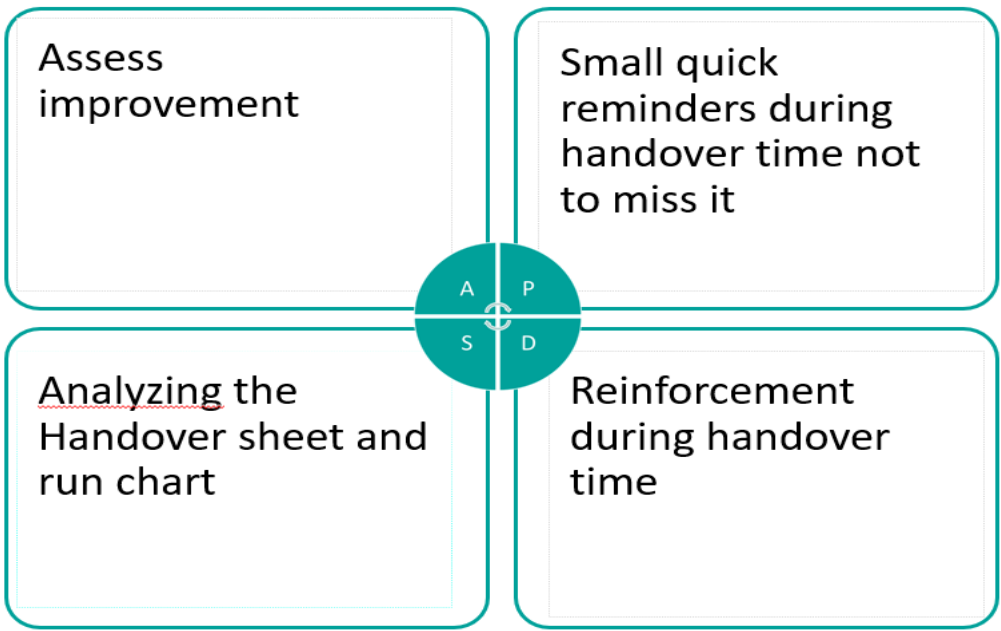
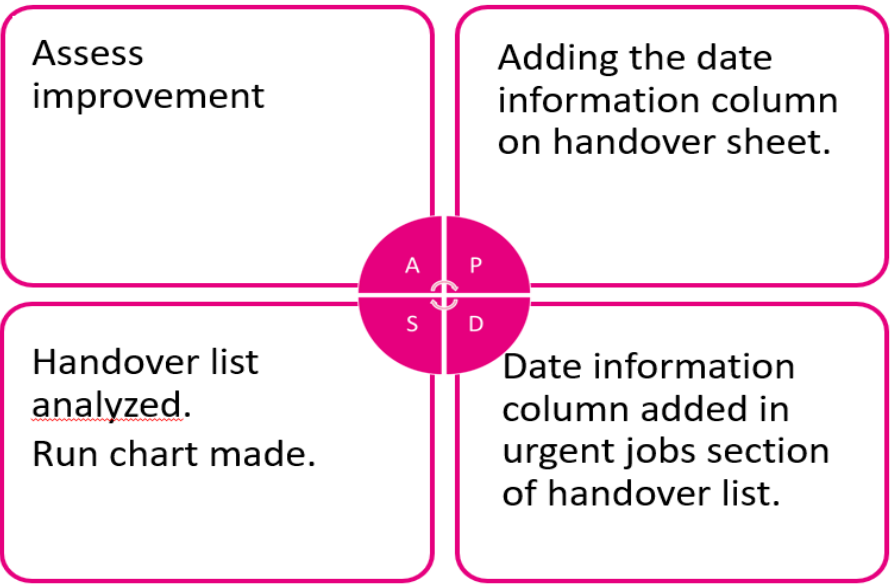
CHANGE IDEAS

1. Adding the date information column in handover sheet.
2. Teaching session
3. Reinforcing it during handover time not to miss it.
4. Reminder email
5. Daily checking it and completing it



PDSA cycles

PDSA: Plan	
Change idea	Adding column for crucial date information on handover sheet
ONE thing to test	Checking date information on handoversheet
What to do	Adding column for the date
When to do it	September, 2023
Where to do it	Paediatrics ward
Who to do it	I will do it
Predict outcome	It will result in adding date information on handover sheet
Data to collect	Data will be collected after 1 week of action



REFLECTIONS & LEARNING

Project learning & conclusions:

- A better, improved urgent jobs list was made for the paediatric unit.
- Regular reminders are needed to improve the checking of the list , for sustained results.

Self learning:

- Small, quick reminders are essential for any change process
- It is important to engage seniors / colleagues / 'champions' to remind juniors on shift, especially when you are away
- It is important to always think about how this jobs list will also impact on the patients, and the patient care provided.
- Involve everyone to make it a more engaging & fun experience!

