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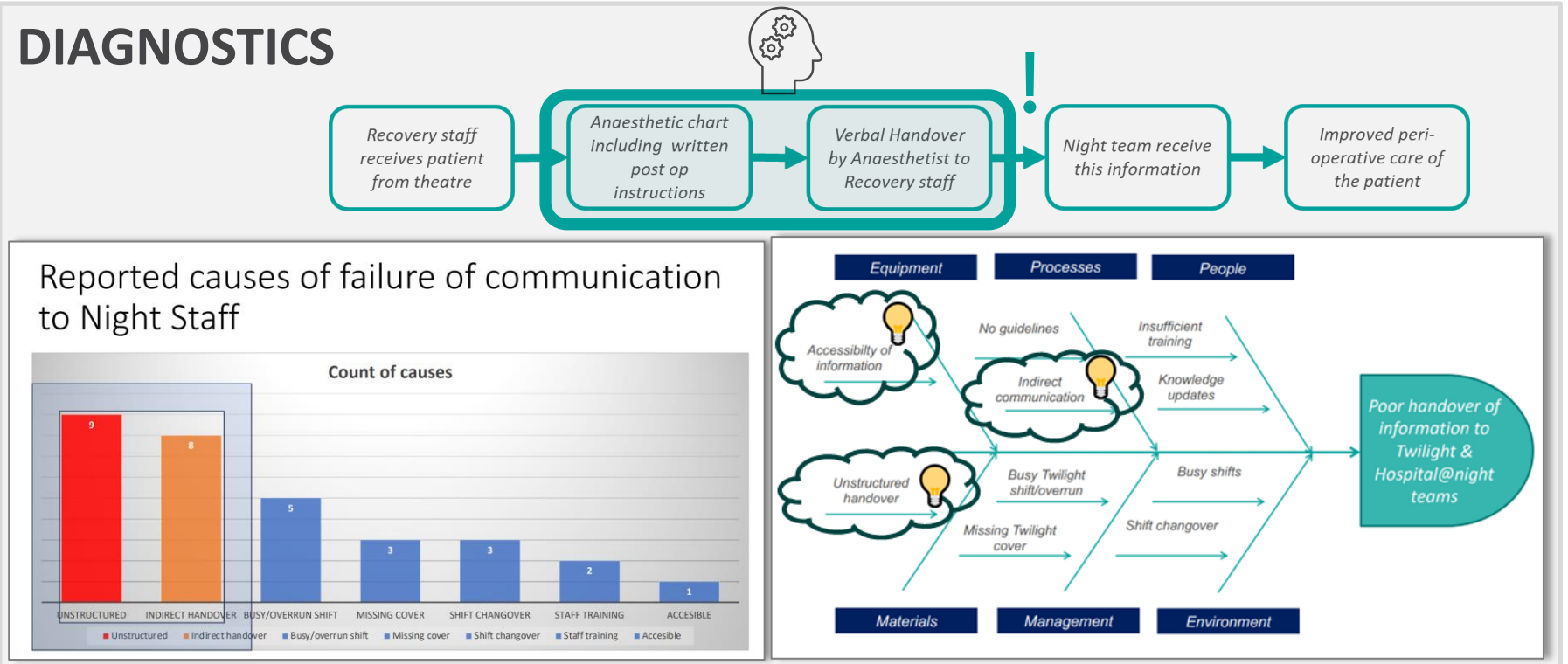
BACKGROUND

- Critical incidents @ Level 1 Orthopaedic Overnight Recovery Unit involving urgent night transfers to ICU
- Stakeholders meeting
- 1. Poor communication from Anaesthetists
- 2. Lack of Intensivist cover



PROBLEM
Inadequate communication leads to patient harm and critical incidents

DIAGNOSTICS



AIM

To demonstrate a sustainable shift in adequacy of handover for care of the recovery patients by end of February 2024

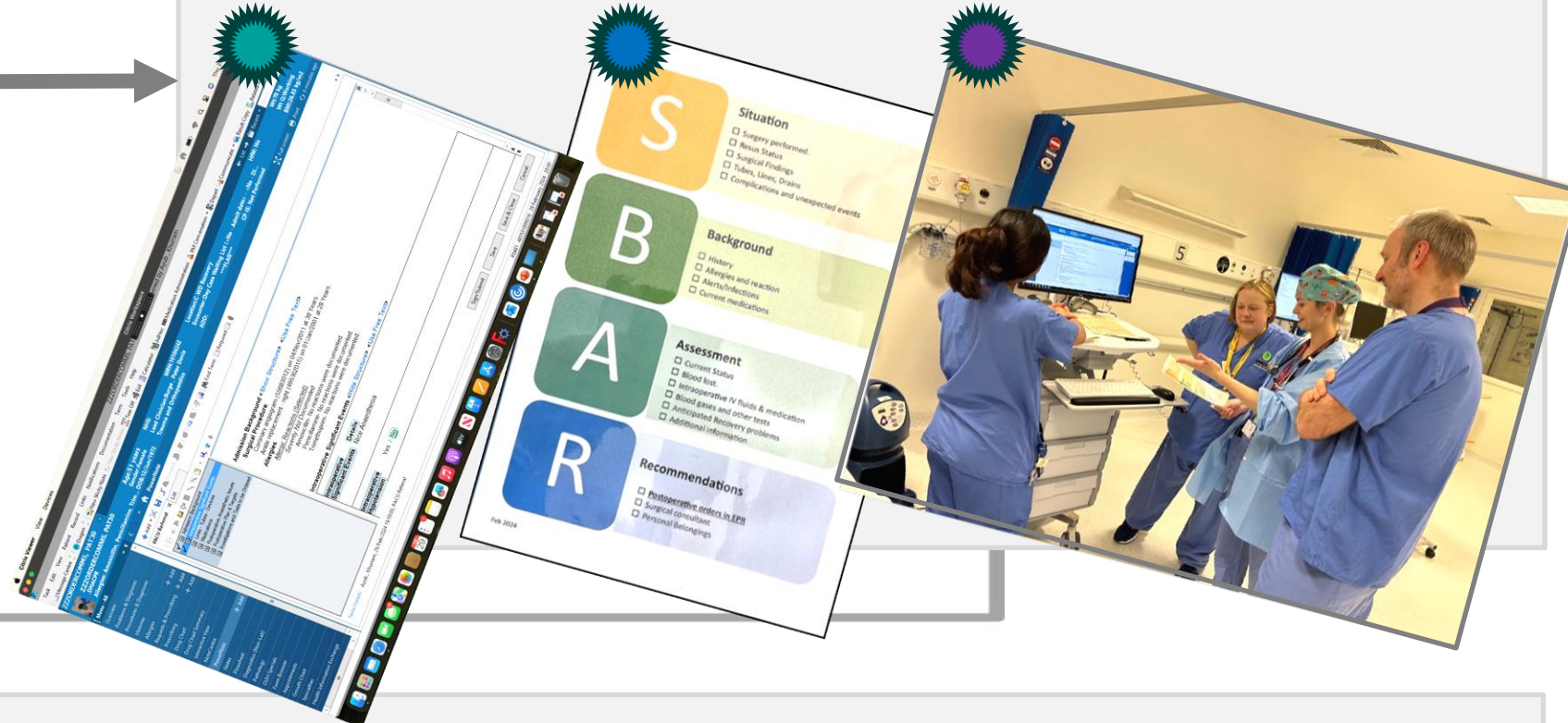
MEASUREMENT DEFINITION

Communication for care

- 0 = None
- 1 = Some
- 2 = Enough to care
- 3 = Adequate to care

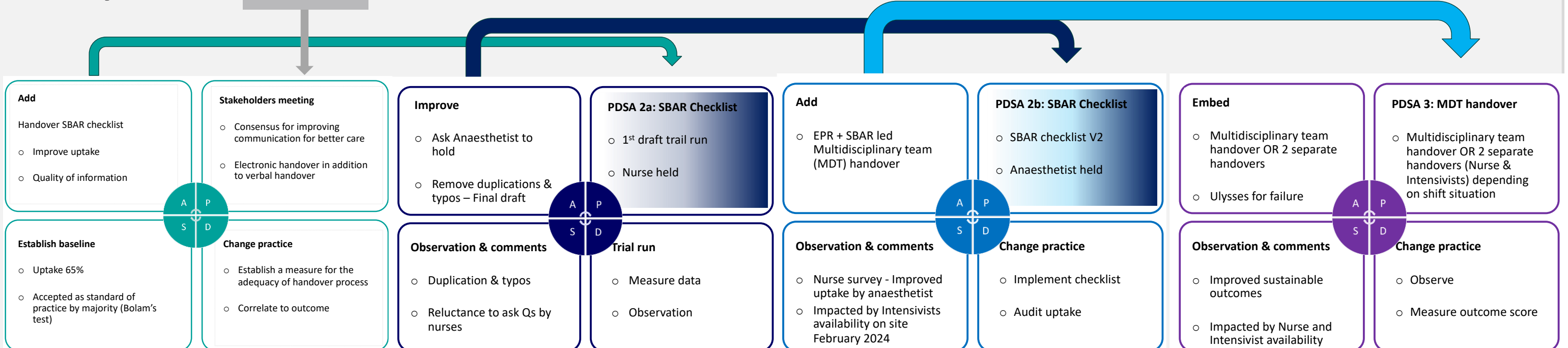
CHANGE IDEAS

- 1 Electronic form
- 2 SBAR Checklist
- 3 Multidisciplinary Handover

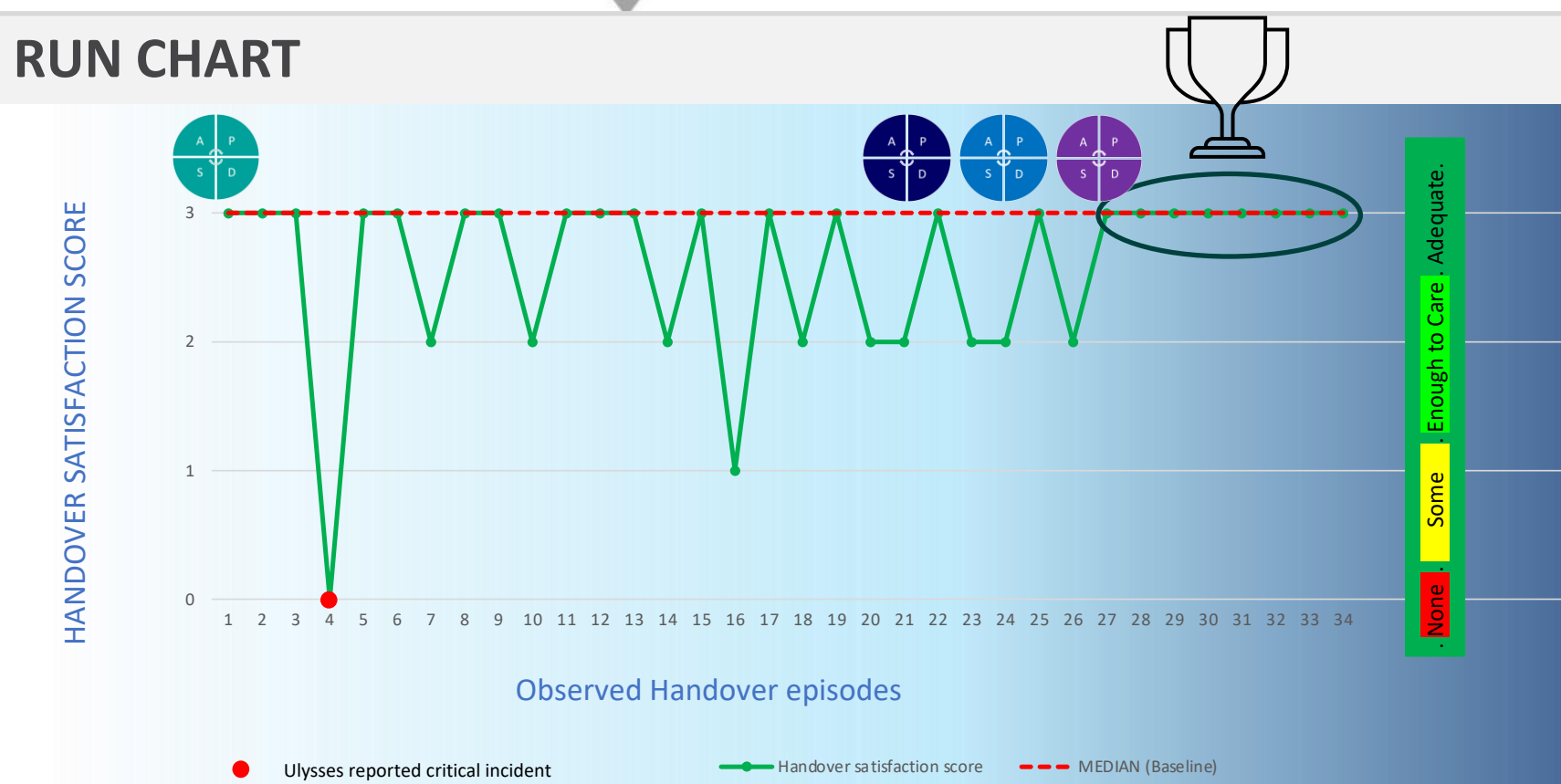


PDSA cycles

QI start



RUN CHART



SUMMING UP

CONCLUSION & LEARNING

A measure of change is essential to detect a sustainable shift showing statistical significance in meeting the aim

Each successive PDSA resulted in some improvement and led to further change ideas

REFLECTIONS

Change is a layered process!
Partial improvements may add up to a sustainable change

