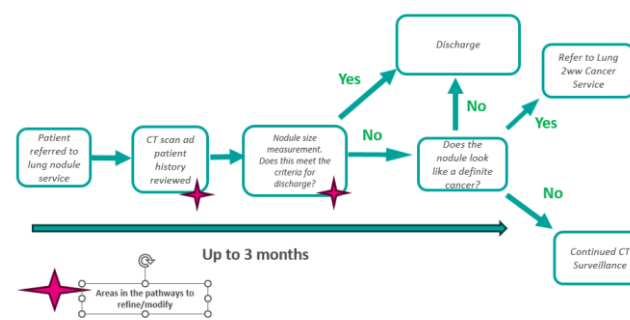


### Background

Patients wait **months** to hear whether a nodule spotted on a scan is lung cancer. **Most of these nodules are not cancer.** Patient's worry and staff have less time to work on cases that are cancerous.

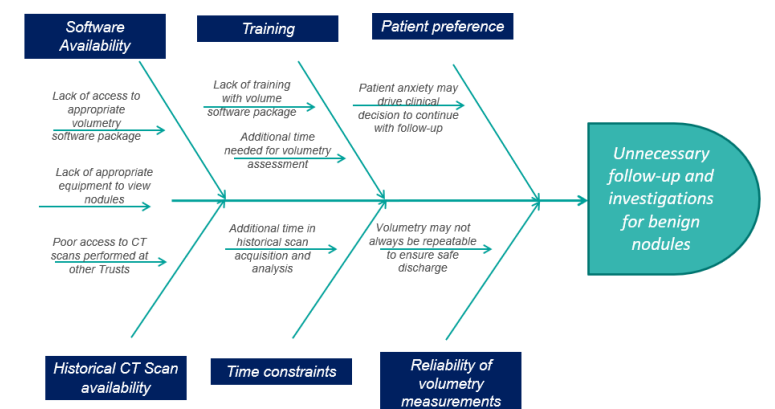
### Diagnostics 1

What can we modify in the current pathway?



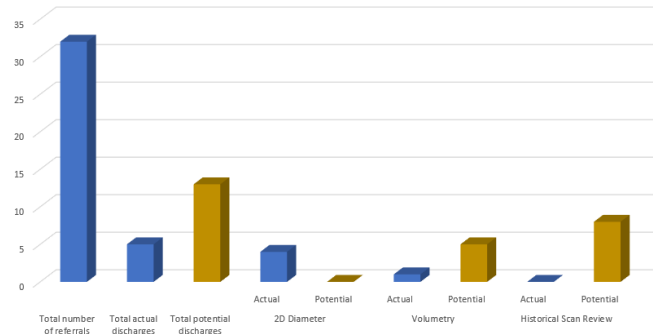
### Diagnostics 2

What are the obstacles to change?



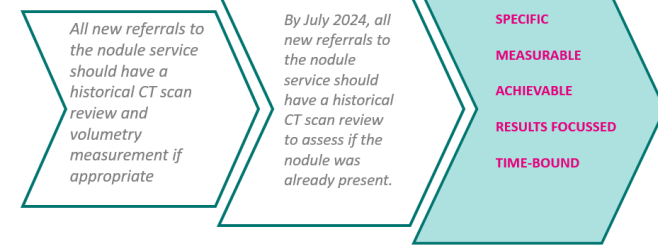
### What is the potential impact of change?

Discharges at the point of referral w/c 30th Oct

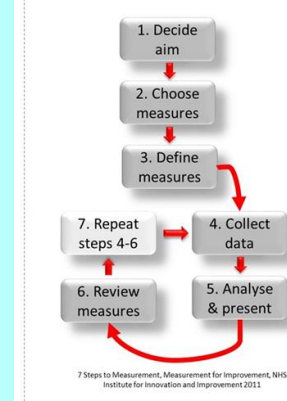


### Aims

What are we trying to accomplish?



7 steps to measurement



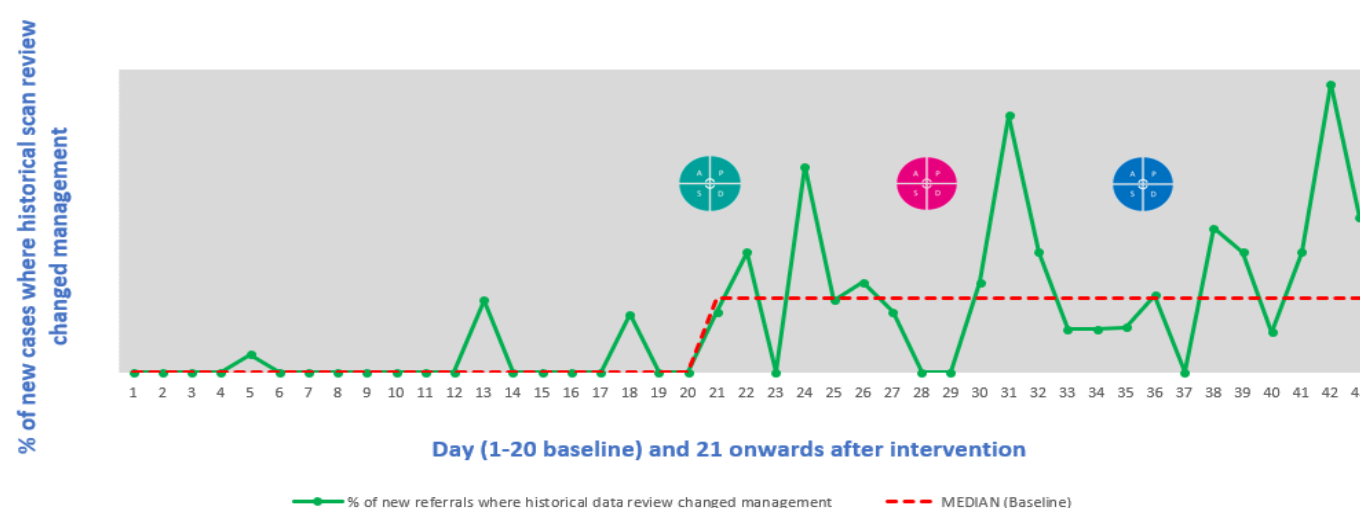
"I was so worried when I was told I may have lung cancer after having a CT scan. When I was called by the specialist team to say the nodule was present on a scan, I had many years ago and so was not a cancer, it was such a relief!"

| Change idea       | Reviewing historical CT scans if available for all new referrals to the lung nodule service                                                                                                                                                                                                                                           |
|-------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ONE thing to test | How many patients had retrospective CT scan reviews when they were first referred to the lung nodule service                                                                                                                                                                                                                          |
| What to do        | When a new referral is received, review old CT scans on OUH PACS system to see if the nodule was present before and when this was?                                                                                                                                                                                                    |
| When to do it     | At the time of referral to the service<br>W/C 15 <sup>th</sup> Jan 24                                                                                                                                                                                                                                                                 |
| Where to do it    | Lung Nodule Service Office                                                                                                                                                                                                                                                                                                            |
| Who to do it      | Lung nodule navigators                                                                                                                                                                                                                                                                                                                |
| Predict outcome   | Reviewing historical scans will identify nodules that have been present for 2 years or least and hence to do not need further follow-up and can be classed as benign.                                                                                                                                                                 |
| Data to collect   | Number of new referrals where:<br>1. Historical scan was available on OUH PACS system<br>2. Where review of scan identified the nodule of interest<br>3. Number of cases that qualified for discharge at the point of referral based on historical CT scan review<br>4. Opinions from navigators of incorporating this into work-flow |

| PDSA Test #                                                       | PLAN                                                                                                              | Do                                                                                                                 | STUDY                                                                                                                                             | ACT                                                                                                                                                                            |
|-------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1a.<br>How can we improve the service?                            | Discussing ways to streamline and triage new referrals with the Lung Nodule Navigators                            | Presenting observational data and QI Story Board                                                                   | Gathering opinion on what to act on first/ what is feasible based on choose one idea                                                              | The nurses chose to focus on review of historical baseline data first.                                                                                                         |
| 1b.<br>First Metric to assess                                     | Review of any historical CT scans available for new referrals<br>W/C 22 <sup>nd</sup> Jan                         | Uploading of all prior scans available at OUH to compare to the baseline/ referral CT scan                         | In how many cases was the nodule previously present? Did this review change patient management?                                                   | Noticed that some patients had CT scans outside of Trust.<br><br>Should this be incorporated into patient assessment at the start?                                             |
| 1c.<br>Inclusion of scans performed outside OUH                   | In addition to 1b, asking the patient if they ever had a CT chest scan outside of OUH<br>W/C 29 <sup>th</sup> Jan | Asking patient for this information at point of referral and Accessing scans from outside OUH ready for assessment | In how many cases was the nodule previously present? Did this review change patient management? - Did this delay patient assessment               | Nurses felt that this can be time-consuming.<br><br>Work to be carried out by administrator instead of them.                                                                   |
| 1d.<br>Involvement of administrator in obtaining historical scans | As above<br>W/C 5 <sup>th</sup> Feb                                                                               | Administrator gathering above information                                                                          | Is this time-consuming? How many patients have had CT scans performed outside of OUH? Out of these, in how many cases did this change management? | Opinion was that this worked better but only if scans done in Oxfordshire region. Scans from outside the county and abroad can be considered for review on an individual basis |

### Run Chart

Post Intervention: Historical CT scan review for new referrals



### Reflections and Conclusions

1. Review of historical data significantly changed the management of new nodule cases
2. This is demonstrated in the run chart, showing an immediate shift in the median number of new referrals influenced by historical scan review.
3. When starting a new service, small interventions can make a significant difference to patient care.
4. Engagement of the team is essential to make any changes possible.
5. Doing one intervention at a time allows you to evaluate this and ascertain what has made a difference.

