

Can we do more to help parents?

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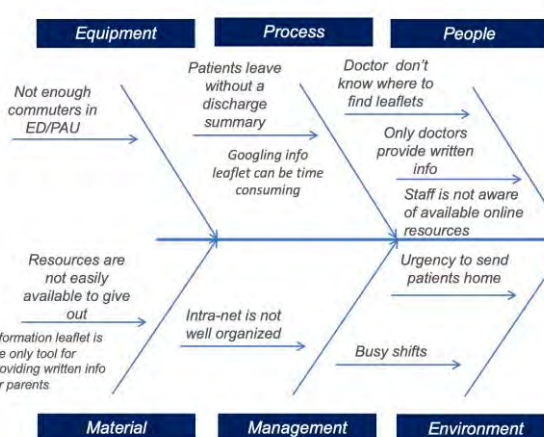


BACKGROUND

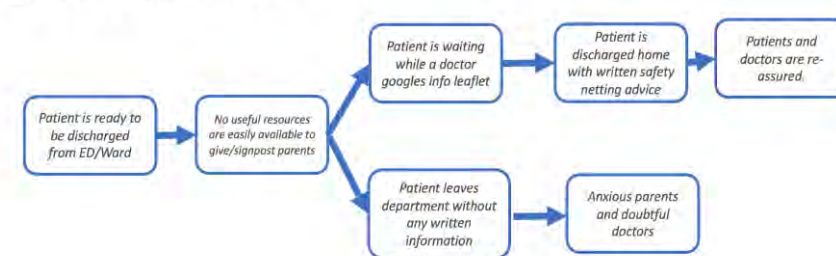
When they leave us, parents only remember a fraction of advice given. Back home they don't know where to go for more, and we don't do anything to help them then.

Understanding the Problem

Fishbone diagram template

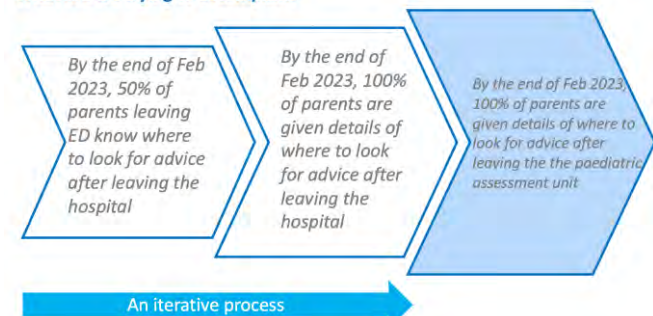


High level Process map



AIM & MEASUREMENT DEFINITION

What are we trying to accomplish?



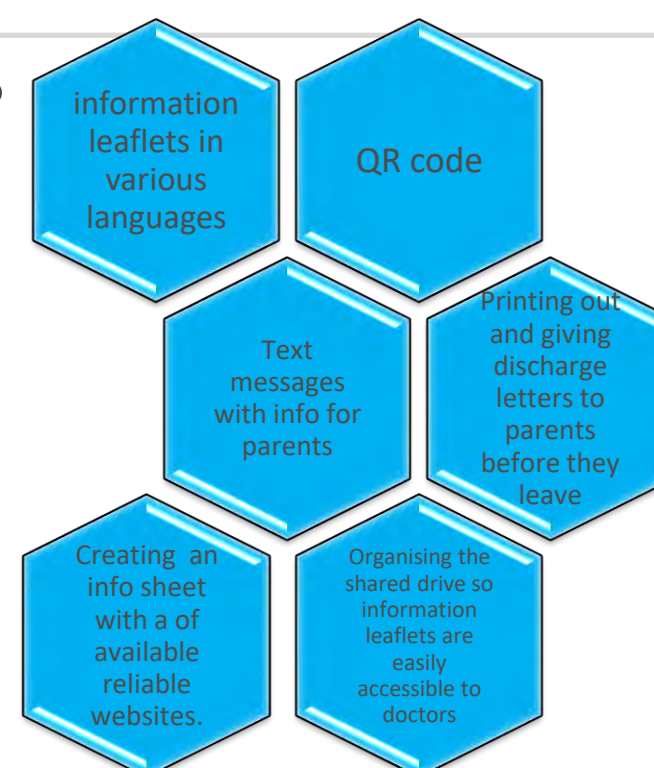
Chosen measures:
Number of parents and patients who are given a source of advice to take away when leaving paediatric assessment unit.

Inclusion: Parents and patients seen in the paediatric assessment unit by a paediatric doctor

Exclusion:
Patients admitted to the ward
Patients coming in for a review
Patients coming in for antibiotics
Patients who are not seen by paediatric team (e.g., surgical, urology or gynecological patients)
Verbal safety netting advice

Sampling method and frequency:
First 2 patients seen in the unit on Monday to Friday
Looking through discharge summaries once a week

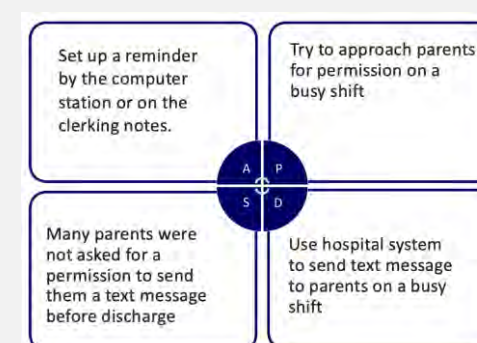
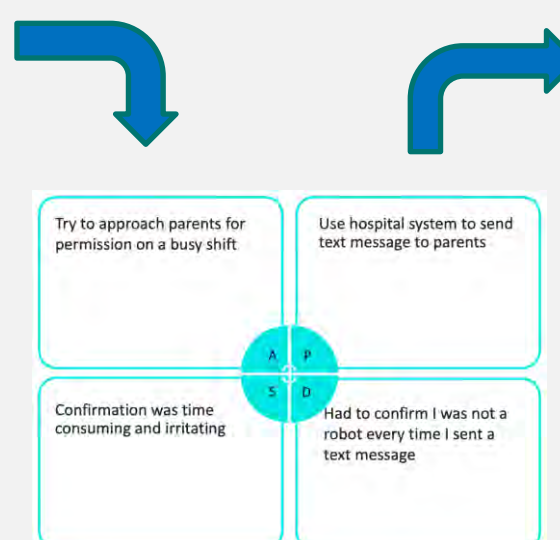
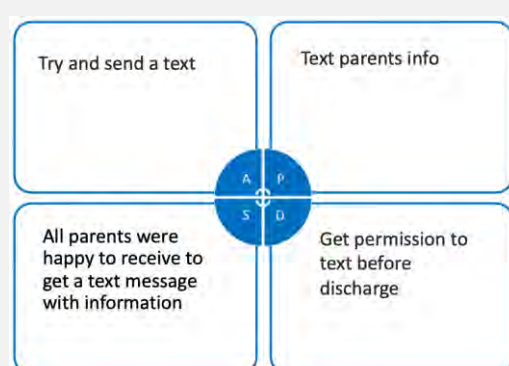
CHANGE IDEAS



PDSA cycles

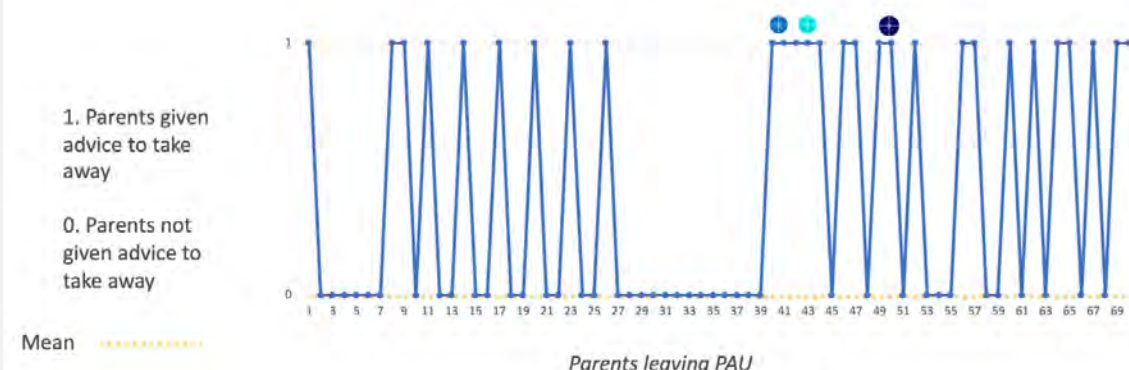
Choose ONE idea to test first

List your change ideas here	LOGICAL? Definitely = 2 Maybe = 1 No = 0	QUICK & EASY? Definitely = 2 Maybe = 1 No = 0	EXCITES ME? Definitely = 2 Maybe = 1 No = 0	SCORE Logic & Quick & Exciting
Printing out information leaflets in different languages	2	2	1	4
QR code	2	2	1	4
Paediatric info page	2	1	2	4
Organizing the shared folder/ intra-net	2	1	1	2
Creating a sheet with a list of available reliable websites	2	2	1	4
Text messages	2	2	2	8



RUN CHART

Advice to parents on children discharged from Paediatric Assessment Unit.



REFLECTIONS & LEARNING

