



Solving the IT woes of trainees

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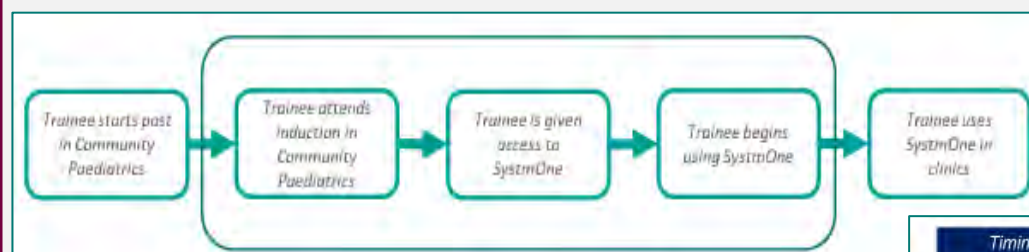
BACKGROUND

In community paediatrics we use the SystemOne IT system. It took me a long time to understand the system, which made me inefficient and stopped me from learning about more important things.

Our new trainees in Community Paediatrics have limited training in SystemOne. Lack of competence frustrates and demoralises us and steals time from our clinical learning and development and patient care.

DIAGNOSTICS

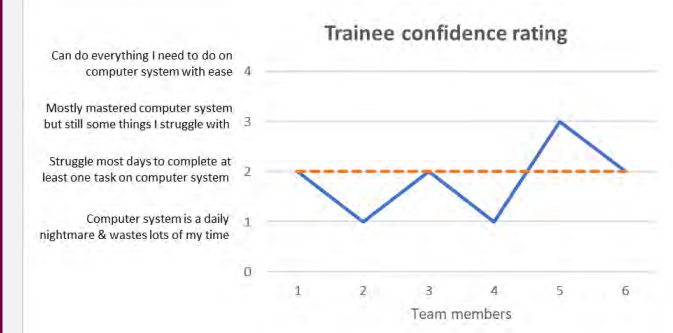
Process map



Fishbone diagram



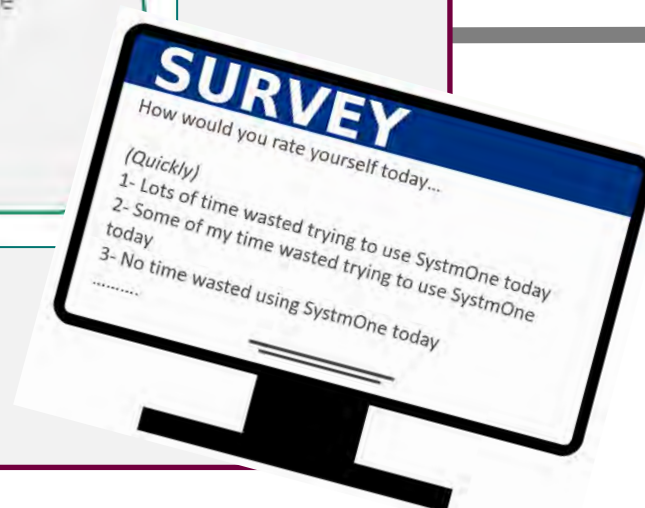
Bar Chart



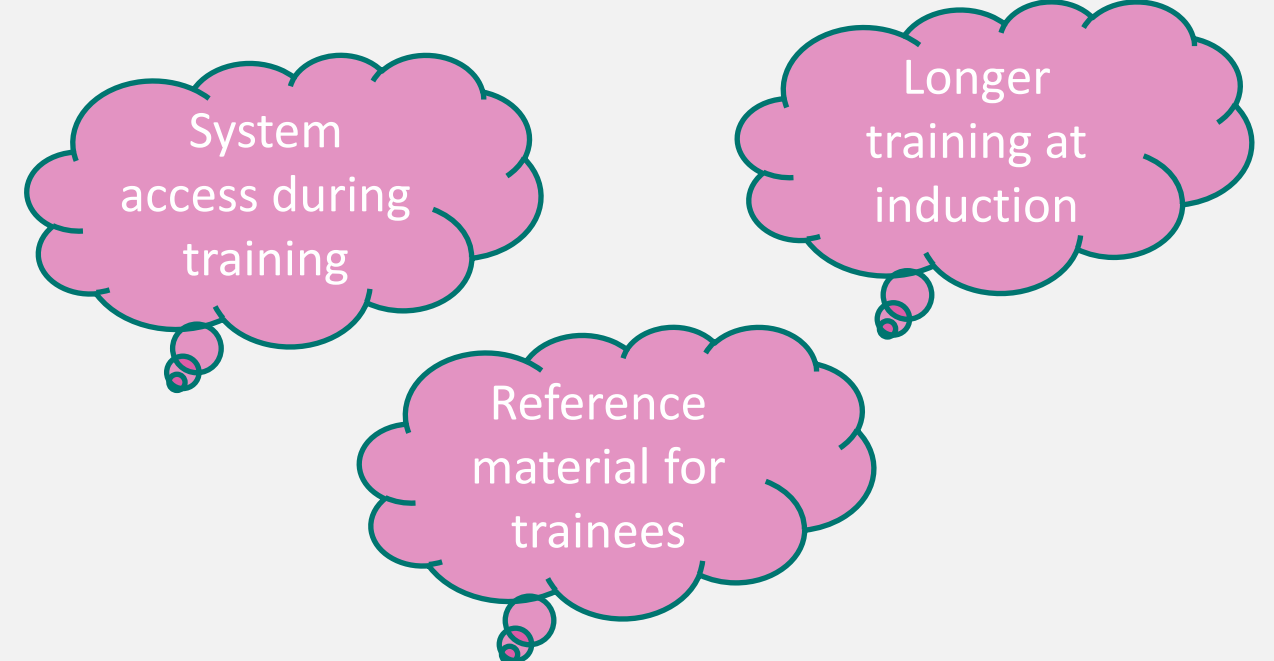
AIM & MEASUREMENT DEFINITION

Aim:
All trainees in Community Paediatrics are able to use SystemOne confidently (i.e. quickly and accurately) by the end of February 2023.

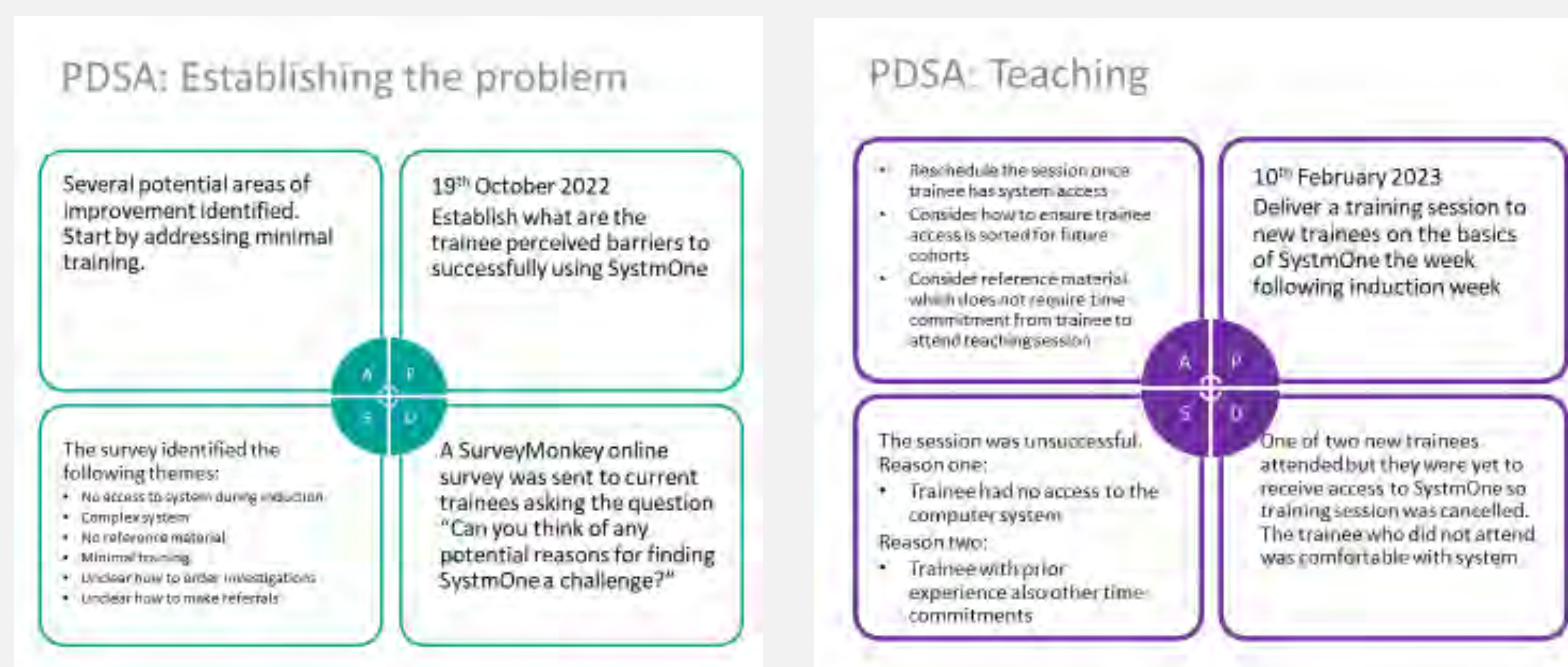
Measure:
Trainee self rated confidence using SystemOne using the measures "quickly" and "accurately".



CHANGE IDEAS



PDSA cycles



Next...

PDSA: Trainee user guide

Change idea (summary)	Create and distribute a basic user guide specific to what new trainees need to know on SystemOne
Plan	ONE thing to test: Trainee confidence before and after training
What to do	Create and distribute a user guide with the basics of SystemOne specific to community paediatrics
When to do it	March 2023
Where to do it	Send out virtually to current trainees
Who to do it	Myself
Predict outcome	Trainees can carry out tasks quicker and more accurately
Data to collect	Trainee confidence before and after improvement suggestions

RUN CHART



REFLECTIONS & LEARNING

I set out to make a change to something that I found was a big problem for me. In the process I found that I wasn't the only one struggling, and talking about the problem highlighted where improvement could happen. I discovered useful learning even through "unsuccessful" teaching as this highlighted barriers to learning. I am excited to try out my next improvement idea and hope that this can have long lasting change.