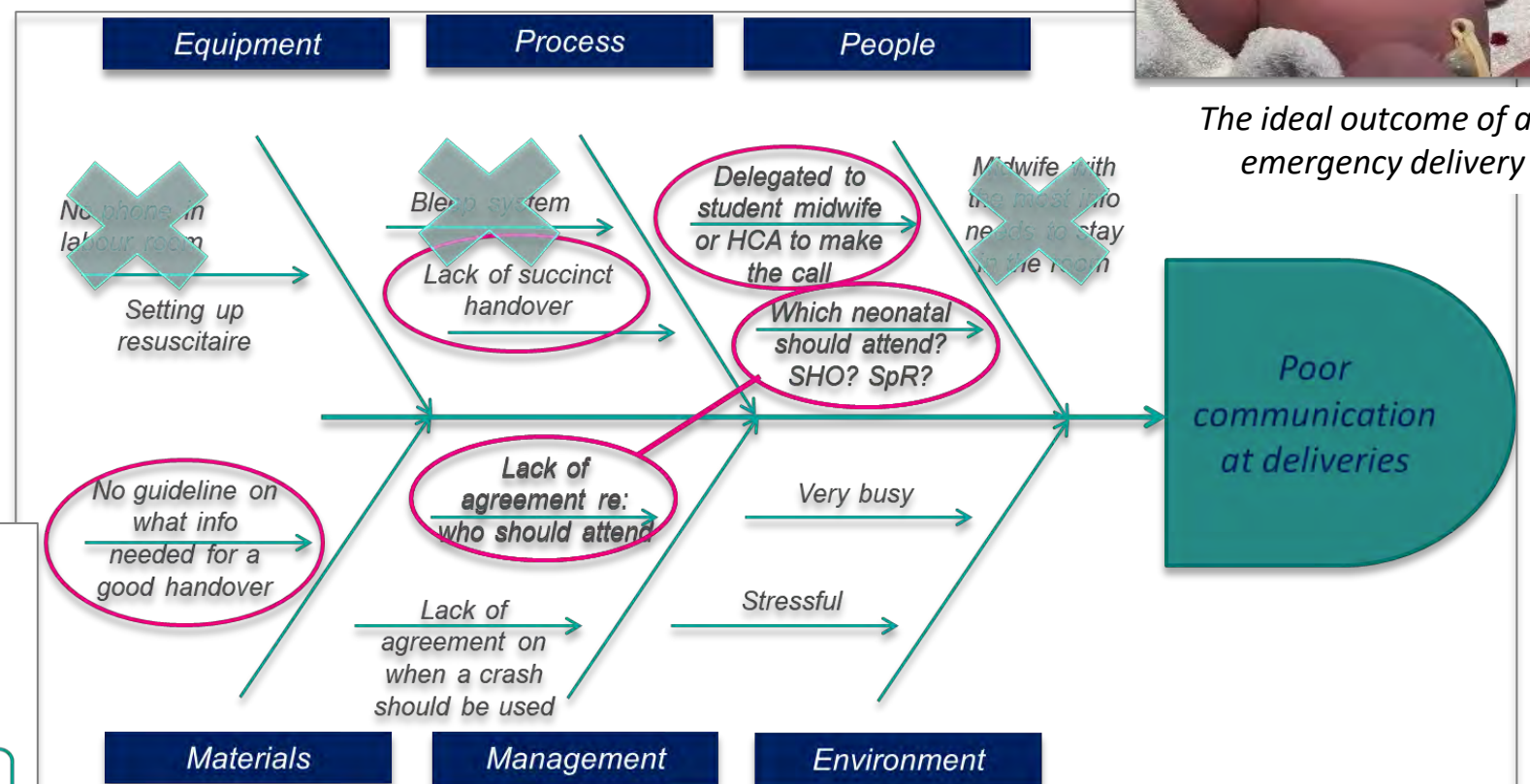
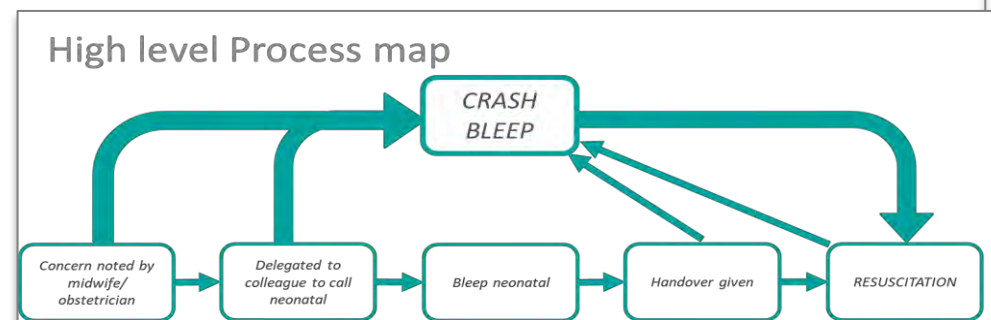




BACKGROUND

Poor communication between neonatal teams and midwives at emergency deliveries causes confusion and life-threatening delays. This amplifies an already frightening experience.

DIAGNOSTICS



AIM & MEASUREMENT DEFINITION

AIM

To have 70% of all calls to emergency deliveries include the 'essential' information by September 2021.

Measurements:

- How often the call to a delivery includes most/all of the ideal format.
- Inclusions – calls to all deliveries
- Exclusions – crash calls
- Are more staff aware of standardised format?

CHANGE IDEAS

The standardised format – PDSA 1

ESSENTIAL

- 1.Term/Preterm
- 2.Single/Multiple
- 3.Location
- 4.Reason to attend – e.g. ventouse, fetal brady, meconium etc.

Helpful

- Antenatal History
- Risk factors for sepsis
- Gestation
- Surname

Not enough time = CRASH BLEEP

Attend morning huddle to promote list



List visible near every phone

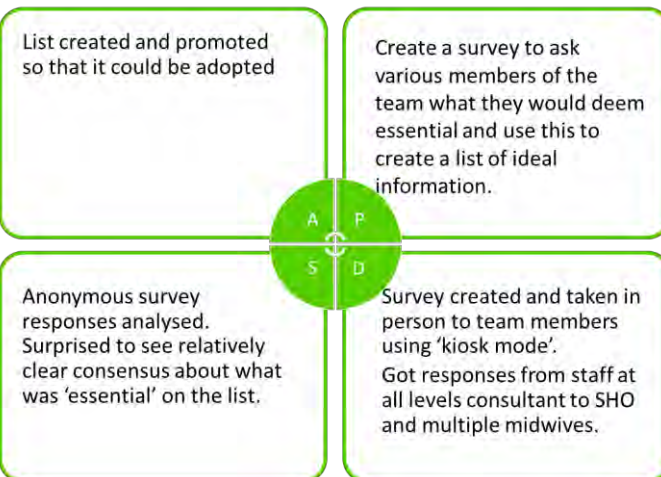
Train student midwives and MCAs on the list

Include in simulation

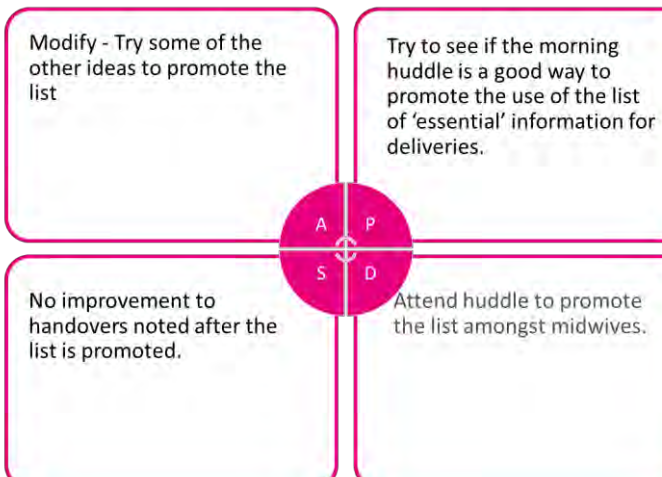
Learning from Excellence

PDSA cycles

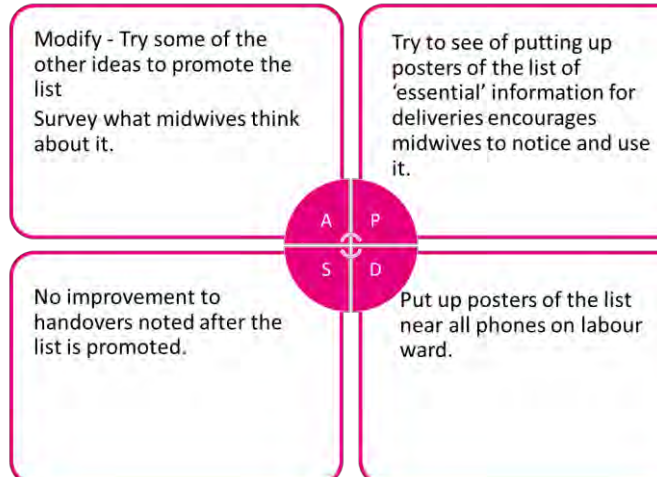
PDSA 1:



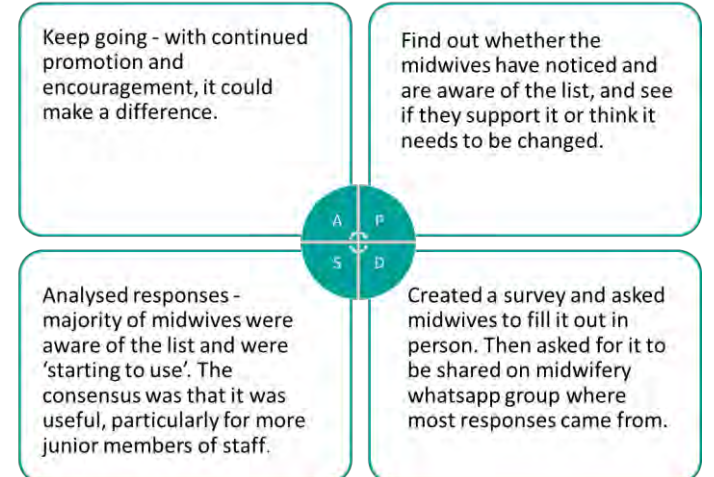
PDSA 2a



PDSA 2b

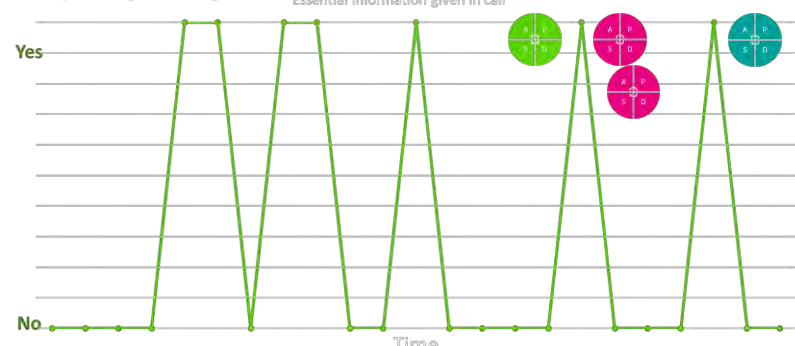


PDSA 3

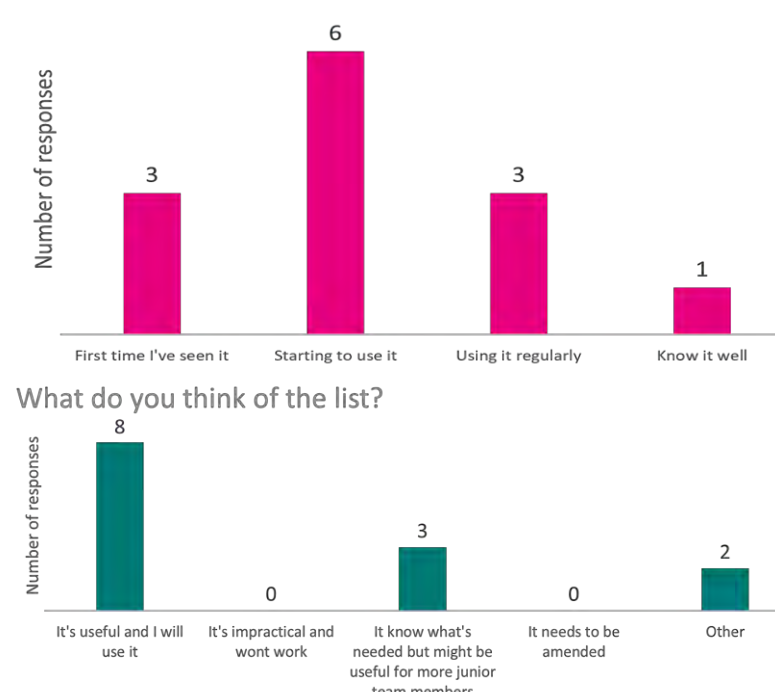


RUN CHART

Did you get a good handover? – ie most/all of list items



Have you seen the list of 'essential' items?



REFLECTIONS & LEARNING

- The word is getting out slowly
- Midwives think the list is a good idea
- Need to focus more on junior members of the team
- Midwifery simulation programme currently being planned – to include simulated calls using list
- More midwifery-led changes going forward