



PROBLEM: We often struggle to find clear rationale and concise plans for children reviewed on the medical day unit. This wastes resources, undermines care and frustrates everyone

AIM: Increase the number of review patients with a documented management plan within a CRRS note to 100% by the end of August 2021

DIAGNOSTICS



ISSUE: Without a clear and concise management plan the whole review process become inefficient



'Creating joy in work is the only way to save the NHS; 15 seconds, 30 minutes, a social movement to increase joy in work'

Rachel Pilling & Dan Wadsworth

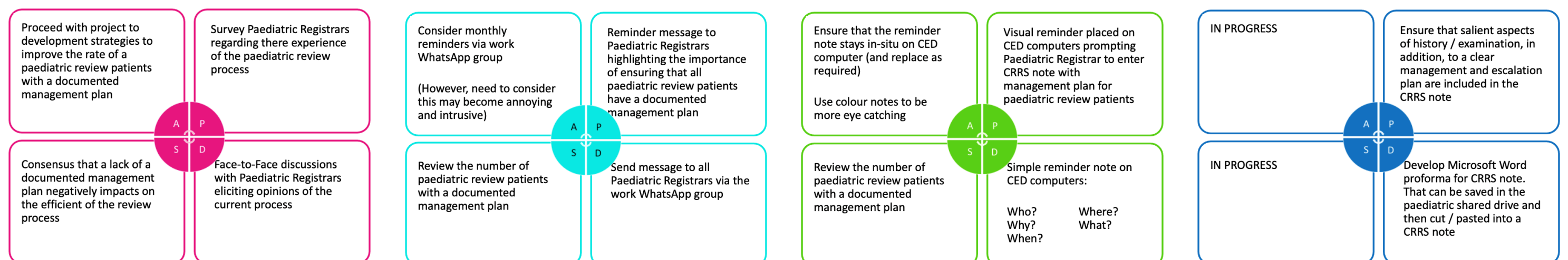
CHANGE IDEAS

- Regular reminders to Paediatric Registrars via WhatsApp group
- Visual reminders such as stickers on Children's Emergency Department computers to act as prompts
- Digital proforma for Management Plan
- Include session on Paediatric Medical Day Unit Patient Review process in induction days (highlighting importance of a CRRS Note with Management Plan for all Children's Emergency Department General Paediatric Referrals)



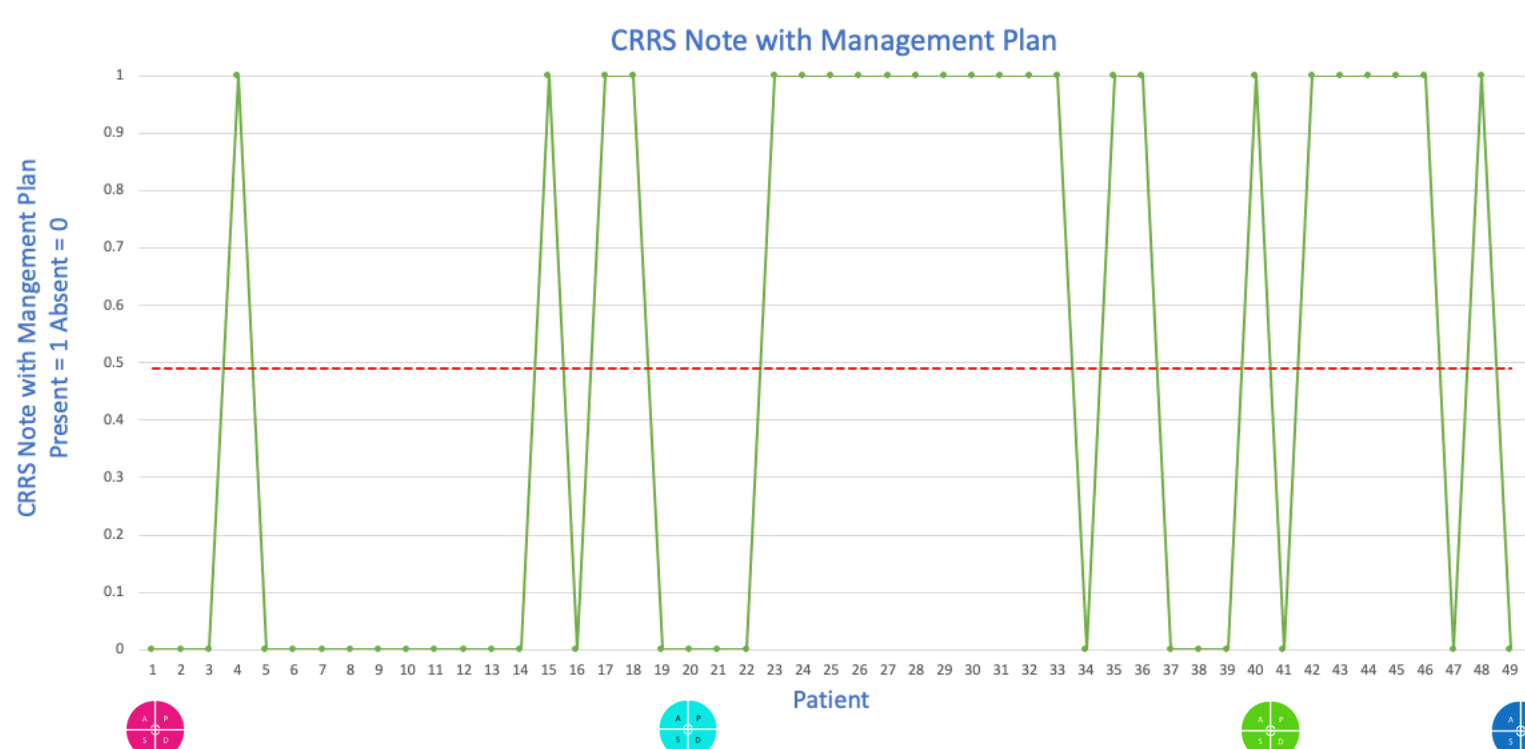
Measurement definition	
Presence of a CRRS Note with Management Plan for Paediatric Medical Day Unit review patients	
Inclusions	General Paediatric Patients Children's Emergency Department Referrals
Exclusions	Specialty Paediatric Patients Paediatric Ward / Inpatient Referrals General Paediatric Clinic Referrals
Sampling strategy	Retrospective review of Paediatric Medical Day Unit patient reviews each week

PDSA cycles



[WORK IN PROGRESS]

RUN CHART



REFLECTIONS & LEARNING

1. A structured stepwise approach makes QI projects achievable and manageable
2. Diagnostics are important in identifying potential areas for improvement
3. Simple interventions such as messages and visual reminders can result in improvements, however sustained long-term improvement requires change to the working culture
4. PDSA cycles are a powerful tool for refining and optimising interventions
5. Successful QI projects required involvement and buy in of stakeholders

Acknowledgements:
Paediatric Medical Day Unit Team