

NICE recommends that Acute Paediatric Services provide a place of safety for young people, while a mental health assessment takes place. Increasing numbers are admitted to await further assessment.

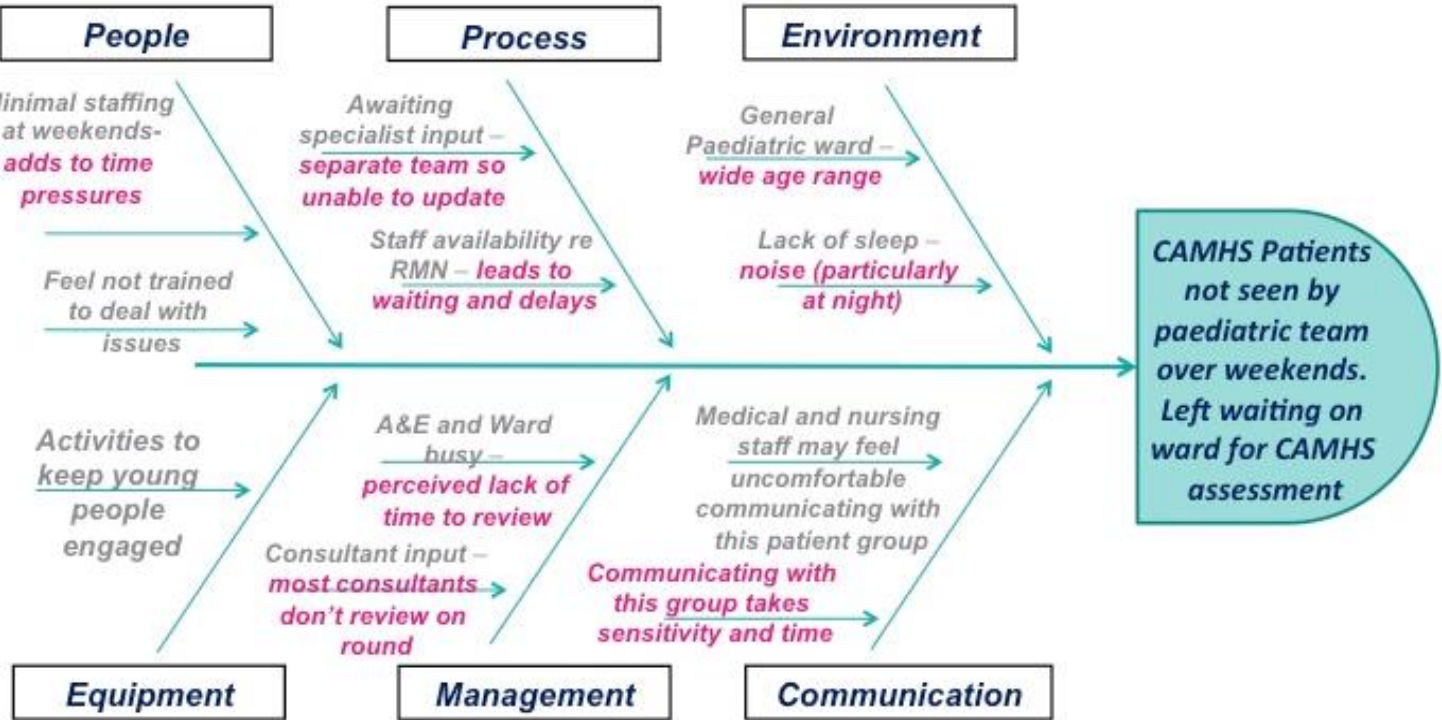
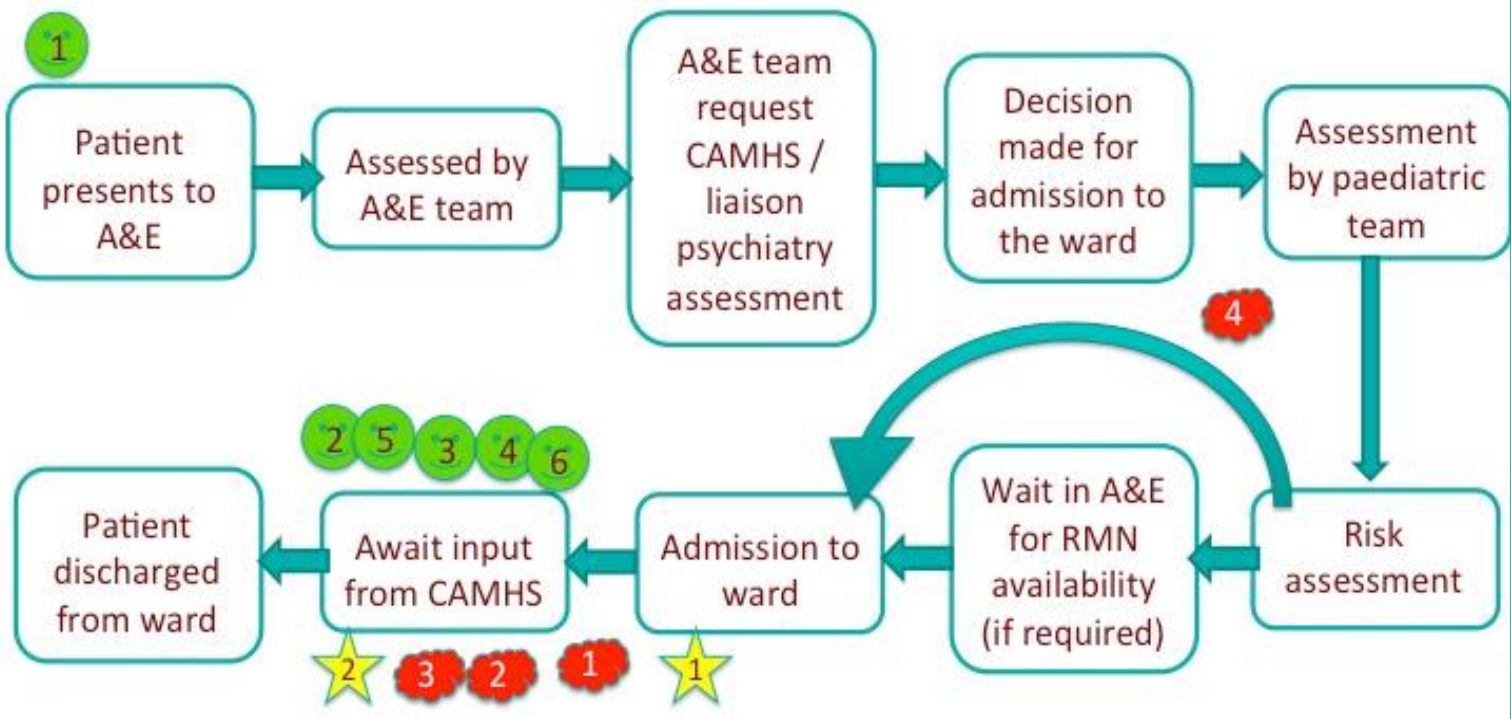
These young people frequently have little input from paediatric teams and are neglected on ward rounds.

What impact does this have on patient experience and safety?

Why focus on the inpatient experience?

The process of an admission to be reviewed by CAMHS is usually complex.

Initial discussions with young people and staff identified that the area where most good or bad experiences occurred were during the admission on the ward.



Patient feedback: What helps to make a good day?

- “Talking to 1:1 staff”
- “When people talk to me, it distracts me from thoughts”
- “Having things to do”

Aim:

To improve the experience of young people admitted to paediatric wards awaiting CAMHS team input over the weekend and formalise the role of the paediatric team.

Measurement:

Clinical notes were reviewed to look for a single entry from the general paediatric team for patients admitted in the 24h before or during the weekend.

Exclusions:

- Patients admitted more than 24h before the start of the weekend
- Patients seen by CAMHS and discharged.

Reflections & learning:

- Don't try to take on a problem that is too big or is outside your sphere of influence.
- Consider how regularly events occur when trying to complete a QI project in a short amount of time.
- Don't spend time waiting for responses from others – if you don't hear back, find someone else or do it yourself.
- Even small things can be considered as a PDSA cycle.

PDSA Test #	PLAN	DO	STUDY	ACT
#1	Send email to the weekend team	Email sent to team prior to weekend of 06-07/07/19	All eligible patients reviewed. Team feedback no issue.	Can continue with this idea until behaviour more engrained.
#2	Send email to the weekend team (following weekend my own on-call)	No email sent. Discussed with attending consultant.	Two patients admitted. One patient seen. Other intentionally not seen.	Continue to email weekend team. Add weekend pack.
#3	Introduce weekend pack to team and trial with admitted patients. Obtain feedback.	Pack prepared ready for trial use	No eligible patients admitted	Reattempt and continue reminders.

Percentage of CAMHS patients admitted over the weekend reviewed by General Paediatric Team

