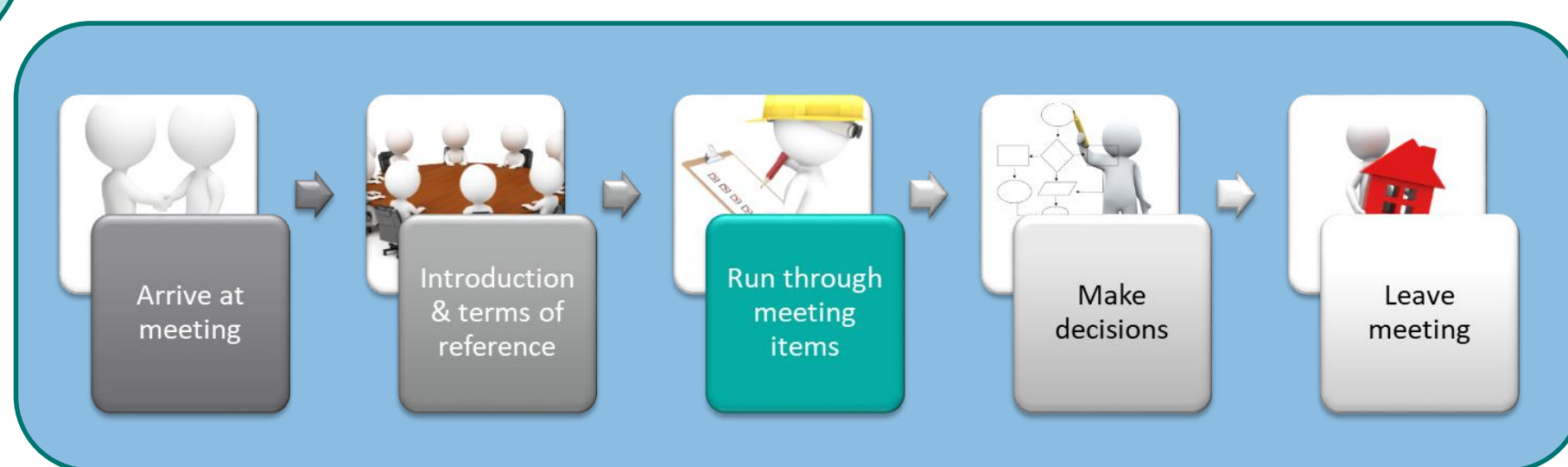


When people hug the floor at meetings I see others getting ignored and spoken over. They get frustrated when their views are not heard and become withdrawn

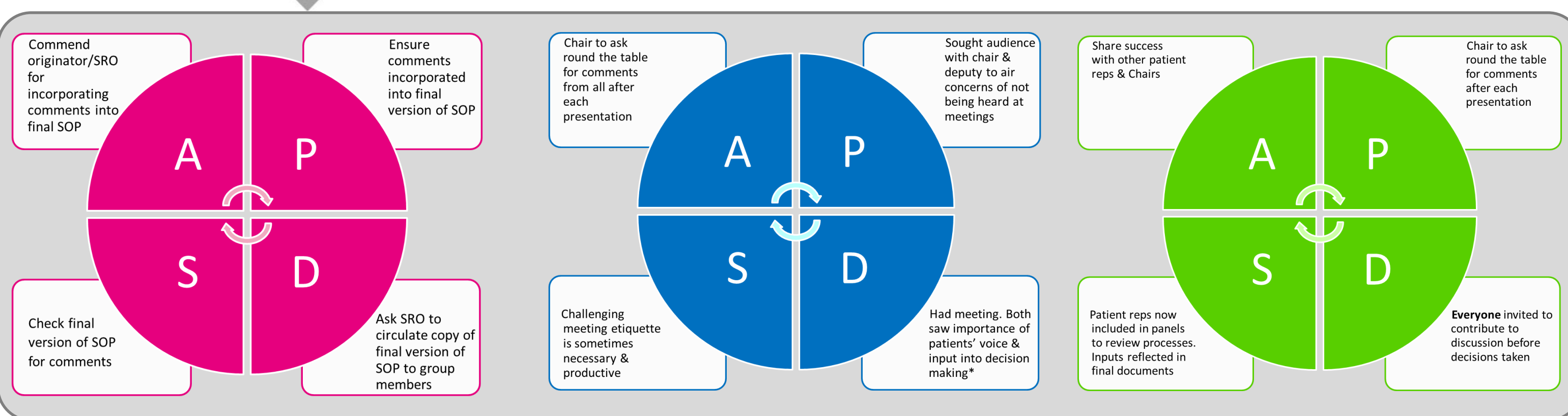


AIM

Patients and Public Voices (PPV) to be allowed to speak and be listened to in meetings that they have been invited to attend by the NHS by January 2019

MEASUREMENTS

- Check comments/observations on final SOPs at sign off meeting
- See if Patient Public Voices are offered an opportunity to contribute to discussions
- See if any attendee hugs the floor



The course was very refreshing and informative with a well-structured teaching/learning pace that suited all learners.

The workshops were brilliant & well facilitated by tutors & mentors with an informal approach that encouraged participants to express themselves & share learnings & good practices.

Great thanks to my mentor, Nicola Davey, who encouraged and guided me and other learners throughout the course. It was a great experience that one would encourage others to undergo 😊

